

EliteITG is Elite Value Solutions' range of services specifically geared towards IT governance (ITG). ITG helps businesses introduce disciplines that ensure their IT department performs its activities optimally. ITG promotes effective collaboration among groups within an IT department and between the IT department and the business, enabling IT to efficiently accomplish tasks that support the business's strategic objectives.

Why ITG Matters

In today's business environment, your IT department can no longer operate successfully as a "black box." ITG helps you gain more visibility into your IT processes, technologies and roles to provide a unified, clear view of the IT services you offer, their associated costs, and their true effectiveness to the business.

ITG consists of processes that control and streamline the execution of complex IT activities to increase productivity and achieve efficiencies. And the more efficiently your IT department operates, the more capable it will be at meeting business expectations and delivering the highest possible value.

EliteITG Features

Undertaking an ITG project often proves challenging for a busy company. EliteITG's specialists and portfolio of services can provide the right level of support and assistance that your company needs to make real system integration possible. Our specialists work closely with your company to identify, introduce and improve your IT processes, creating a more efficient, productive environment aligned with your business objectives.

One goal of EliteITG is to expose shortcomings and redundancies within your business's IT department and recommend and implement improvements through proven ITG methodologies which conform to industry standards such as ITIL and COBIT.

Another goal is to improve collaboration among IT groups and between IT and the business. Communication and coordination are key factors in achieving this goal, and to enhance these factors, EliteITG focuses on processes to manage organizational change and expectations among stakeholders.

EliteITG specialists help you establish ways to ensure that organizational changes are controlled and their impact on the business is measured. Processes for managing expectations enable all interactions that occur among the stakeholders in any activity, to be properly communicated and administered. This way all stakeholders can be in agreement about expectations and deliverables. To maximize productivity, EliteITG makes sure that all activity is completed in accordance with predetermined expectations.

EliteITG offers the following services to help your company achieve IT-to-business alignment:

SERVICES	DETAILS
Environment Scan and Needs Analysis	Analyze current ITG processes used in the environment and recommend ways to optimize further Work with business and technology stakeholders to define and report on ITG processes that can be introduced to add value Identify future needs, growth and expectations
Implementation	Define, refine and implement ITG processes identified during the needs analysis phase Identify expectations and performance indicators for every process
Continuity and Auditing	Define key performance indicators (KPI) to benchmark value and progress Regularly monitor, evaluate and refine the ITG processes as necessary

Added Value for Your Investment

Elite Value Solutions provides services based on customer needs. Pricing is dependent on just those services Elite Value Solutions delivers to your business—you won't purchase services that you don't need or use.

And to stretch your investment further, your EliteITG service contract lets you optionally choose to implement our EliteBPM software (with no additional software licensing fees) to help you integrate people and systems, automate and manage processes and manage productivity and expectations among all IT stakeholders.

EliteITG Benefits

Realizing ROI on your ITG project can happen sooner than you might think. EliteITG helps you start reaping the benefits that ITG delivers back to your company more quickly than "going it alone":

- Improving control of your IT activities returns immediate value to your business
- Increasing operational efficiencies within your IT department results in higher productivity
- Aligning stakeholders and managing expectations within IT and between the business and IT improves collaboration and communication
- Monitoring productivity and continually auditing and refining processes creates the most efficient, focused environment possible
- Building an agile IT environment that's aligned tightly with business objectives positions your company for growth and innovation
- Implementing ITG practices helps you meet compliance requirements, such as Sarbanes-Oxley, at state, federal and international levels

A product of:



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